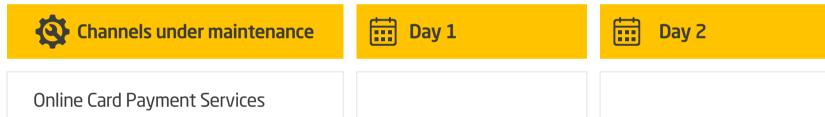






Dear Customer,

A scheduled system maintenance is planned to take place on the date/time specified below during which the services and channels that are listed below may be temporarily unavailable. Service disruptions are expected to be intermittent within the designated one-hour outage window.



<b>alt</b> mobile		
<b>al</b> t online	December 7, 2024	December 8, 2024
<b>alt</b> phone banking	4:00 AM - 5:00 AM	4:00 AM - 5:00 AM
<b>alt</b> Whatsapp Banking		
Cash Deposit Machine (CDM)		

## Alternate Channels

Automated Teller Machine (ATM)

Apple Pay & Samsung Pay Services

Point of Sale (POS) Payments



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Dubai Islamic Bank (Public Joint Stock Company)