






Dear Customer,

A scheduled system maintenance is planned to take place on the date/time specified below during which the services and channels that are listed below may be temporarily unavailable. Service disruptions are expected to be intermittent within the designated one-hour outage window.

 Channels under maintenance	 Day 1	 Day 2
Online Card Payment Services	December 7, 2024 4:00 AM - 5:00 AM	December 8, 2024 4:00 AM - 5:00 AM
alt mobile		
alt online		
alt phone banking		
alt Whatsapp Banking		
Cash Deposit Machine (CDM)		

 Alternate Channels
Automated Teller Machine (ATM)
Apple Pay & Samsung Pay Services
Point of Sale (POS) Payments