

Terms & Conditions

Offer: Enjoy 15% off on Zofeur Services

General Terms & Conditions

1. Offer is applicable on DIB SHAMS Credit Card only
2. Offer can be availed on Zofeur app only
3. Customer should use "DIB15" promocode to avail the offer
4. Maximum discount is capped at AED 20 per transaction
5. Prior booking can be done maximum 30 days in advance
6. Offer is applicable on inter-emirate transfers
7. Once the chauffeur arrives, there will be no waiting charges for the first 10 mins and there-after a waiting charge of AED 0.84 per minute will be levied
8. For scheduled bookings, charge of AED 15.75 applies for cancellations done within 60 mins of the scheduled time
9. For live bookings, AED 15.75 cancellation fee will apply for cancellation at any time
10. Offer is not applicable on Sharia non-compliant activities and services
11. Offer is not valid in conjunction with any other promotion or special offer
12. Offer is valid till 31/12/2024
13. Zofeur T&Cs will apply
14. DIB Credit Cards T&C's Apply. Click here to know more

Vehicle Inspection Terms & Conditions

- The cost that is mentioned on the app is a two-way charge, where our chauffeurs will pick up the car from the customer's location, get it inspected, and return it to the customer's location.
- Customers need to pay for inspection which is 175 AED. Customers can give this in cash to our chauffeurs when picking up the car from the customers location.
- Once our chauffeur picks up the car, he will take it to the nearest RTA inspection center, or else the customer can choose their own preferred location as well.
- There is no waiting charge for this service.

Garage pick up/drop off Terms & Conditions

- The cost that is mentioned on the app is a one-way charge.
- Customers have to choose the garages.
- There is no waiting charge for this service.