



DIB - In It Together!

Dear Valued Customer,

Yes, we are going through challenging times that are testing us all but during tough times like these, we need to get tougher. We need to be strong, determined, positive and most importantly, keep ourselves, as well as our near and dear ones, secure.

My entire team and I in DIB remain steadfast and determined to overcome the challenges that are unfolding every day. There is a business continuity plan in place to ensure that the customer impact is kept to a minimum. We are working with the relevant regulatory authorities to provide our retail customers and business owners with appropriate financial support and reprieve.

As we continue to navigate the swiftly evolving COVID-19 situation, I urge you to follow the guidelines and precautions that the UAE Government has put in place for the safety and security of everyone. Whilst thanking the leadership of the country for their clear directives, I would also like to show my appreciation for the workforce in critical areas such as health, police and other emergency response teams for their dedication and extraordinary effort to safeguard the UAE and its residents.

Finally, I encourage you to use DIB's suite of digitally intelligent banking channels for your everyday needs and continue banking from the comfort and safety of your home.

Remember to stay safe, healthy and positive. We are In It Together!

Best Regards,

Dr. Adnan Chilwan
Group CEO